



Frequently Asked Questions about Fairy Tale Fantasies' Party Events

1. For what ages of children do you plan and lead parties?

Our basic party is best suited for children ages 3-8. However, we can customize our basic party for younger children. Character-only appearances are great for 1-6 year old parties! We also have theme parties, such as our Pampered Princess Spa Party, and dance parties, like our Hip Hop Dance Party that are sometimes appropriate for children up to 11 years old.

2. How far in advance do I need to reserve my party date?

It is best to reserve your date as far in advance as possible. We generally reserve dates as much as 6-8 weeks in advance. However, if you call us up to one week in advance, and your preferred date and time is open, we are happy to reserve it for you!

3. How much does a Fairy Tale Fantasies' Party event cost?

Our basic theme party package, priced at \$295, includes music, games, craft activity, dress-up, favor bags, staff, and more, for up to 8 children! We also have add-on options like costume characters, balloons, catered tea parties, custom cakes, and piñatas. Character-only appearances are \$200 and may include a character, music and games, story telling, magic, balloons and face painting.

4. Is tipping appropriate?

Gratuities are always appreciated and our staff does appreciate tips if they do a great job for you. For your convenience, an 18% fee has been applied to your final invoice for your consideration.

5. How many staff members will come to my party?

Depending on the child's age, the type of party, and the seniority of staff, we will send 1 staff member for every 8-15 children for a full-service package. We send 1 staff member to character-only appearances. For safety purposes parties with an attendance over 15, including the birthday child, will require an additional staff member and an additional \$100.00 fee.

6. How long are your parties?

Our basic party is 1 ½ hours long; some theme parties are longer. Character-only events are 1-2 hours depending on activities and the number of children involved.

7. How much time do you need to set up and clean up?

We will arrive to set up about 30-45 minutes before the party start time. Clean up takes us 15-30 minutes.

8. Where do you hold the party?

We bring the party to you! We lead our parties in the convenience of your home or in your reserved venue, such as a community center or country club party room.

9. What kinds of theme parties does Fairy Tale Fantasies' have available?

We have many theme parties available and are adding more all the time. Please check our website at <http://www.fairy-tale-fantasies.com/> for current offerings. Our most popular theme parties are the Fairytale Princess Party, Pampered Princess Spa Party, our Lil' Diva Princess Dance Party, and our Superhero Training Party. **Don't forget to check out our [Stuffington Bear Parties](#) for the hottest party ideas.**

10. Do you do custom parties?

We are happy to plan a custom party around any theme or event. We'll ask you some questions and come up with some great ideas!

11. What do I need to do before you arrive to set up for the party?

Just prepare your party room – clear out breakables in any area that your party guests will be playing, clear out any furniture that you don't want the children to be around. We'll take care of the rest! You don't need to worry about anything during the event – we do it all for you!

12. Does Fairy Tale Fantasies offer any other services?

If you want to host the event yourself Fairy Tale Fantasies also offers a complete rental party package with our Parties All Wrapped Up!

13. What About Food and Beverage?

If your party includes dress-up items, we ask that these items be set aside while eating. Fairy Tale Fantasies does not bring any food or drink to any party unless you have ordered our catered party or catered tea party. It is up to you to provide the cake and any food or drink you wish to serve.

Don't forget the candles!

14. Delivery and Return: (self-hosted rental only)

A delivery day will be set up 1-2 days before your party. Please allow a few minutes to go over the games & set-up. We will pick up the rental items the day after your party or, if it is a weekend, the following Monday after your party. Make sure you have extra help at your party, a spouse, friend, or older sibling can be very helpful.

15. Do you have Tables and Chairs?

Please take into account how large your home/backyard is, bad weather conditions (if your party will be held outside), seating for all guests, etc. It is preferable for all guests to be able to sit around one large table to eat cake, and possibly do a craft. You might take this into account when deciding how many guests to invite.

We ask that you provide 3 tables.

1. One for the birthday Cake Celebration!
2. One for the craft if applicable.
3. And a small card table sized table for applying make-up or face paint.

A kitchen and/or dining room table will work for most parties: however if you do not have a table big enough to accommodate all of your guests, we also have tables and chairs available for rental.

Our performers prepare for Fairy Tale Fantasies' bookings by rearranging their work, business and personal schedules and by preparing costumes and other performance materials. We understand, however, that emergencies may arise that necessitate a client to cancel. Our cancellation policy is as follows: We will gladly work with you to find an alternate date for your party for you based on availability.

Be Flexible. When planning your event, please allow a 15-minute leeway for the arrival of your entertainment. We strive to always be prompt; however occasionally there are circumstances beyond our control. If you schedule your itinerary too tightly, this could cause undo stress to you, your guests and your entertainer.

If you schedule a performer for a specific time, and you are not ready for the performance to begin, be advised you will be charged \$50.00 for every 15 minutes you have the performer wait. If the performer has another appointment he/she may leave so not to be late for the next engagement. Please be advised you will be charged if performer does not perform due to your negligence.

We make every effort to arrive at your event by the scheduled time. Occasionally, factors beyond our control affect our ability to do so. If the service ordered arrives 30 minutes or more behind schedule, the client has the right to cancel the service and receive a full refund. If client accepts the service ordered, client will be responsible for full payment.

Thank You!

Fairy Tale Fantasies • 303-594-7435 • www.fairy-tale-fantasies.com

